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### NETWORKS TO SUPPORT CUSTOMERS

With the release of the Statement of Expectations today by the Australian Energy Regulator, Energy Networks Australia CEO Andrew Dillon said networks were working to assist customers.

“Networks continue to discuss with governments, regulators and retailers about the best ways to support customers through this difficult period,” Mr Dillon said.

“These are unprecedented times for small business, with many around the country being forced to close their doors.

“It is in the best interests of the country that these businesses be supported through what will be a difficult journey.

“Energy networks understand many households are also facing challenging circumstances.

“With many customers now working from home, [networks are doing what they can to minimise the impact of planned outages](#) for critical work and to keep them as short as possible.

“Safely keeping the lights on and the gas flowing for the months to come is critically important and networks are continuing to undertake critical works to keep energy supplies safe and reliable.”

For a web version of this media release, [click here](#).

### ENDS

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***Energy Networks Australia is the national industry body representing Australia's electricity transmission and distribution and gas distribution networks. Our members provide more than 16 million electricity and gas connections to almost every home and business across Australia.***