



Consumer Engagement Award

Recognising leadership in putting consumers at the heart of the energy transition.

The Consumer Engagement Award celebrates a regulated electricity or gas network that has demonstrated exceptional commitment to engaging consumers in meaningful, measurable, and impactful ways.

As Australia moves rapidly toward a net zero emissions energy future, energy networks play a critical role in earning consumer trust and driving equitable outcomes.

This award recognises initiatives that actively listen to, involve, and empower consumers — turning engagement into real benefits and long-term cultural change.



Why Enter?

- Showcase your commitment to putting consumers first
- Share your innovation and influence across the sector
- Be recognised by your peers at the **Energy Networks Dinner & Awards**
- Win two complimentary registrations to the **2026 Energy Networks Conference + Exhibition**

Need Inspiration?

Explore past winners, access resources like the 2024 Consumer Engagement Insights Report, and learn more about the [AER Better Resets Handbook](#) for guidance on effective engagement.