

Level playing field access for all customers. Equal participation by all customer groups in Demand Side Response (DSR) programme.

Maximisation of accessibility to services for vulnerable customers.

Efficient and economic whole system outcomes.

Facilitation of neutral markets.

Provision of services where no market actor exists (Storage, etc).

Using flexibility services to deliver quicker, more efficient and cheaper connections.

Minimisation of inefficient flexibility programmes with GBSO and others through conflict mitigation and management.

Deliver maximum value to individual customers offering network-provided flexibility services.

Deliver maximum value to all customers through optimised use of smart grid flexibility (eg. voltage reduction, automated load transfer).

Environmental benefits through minimisation of losses.

Economic and social benefits through maximisation of energy system availability (using technology to improve resilience).

We also recognise that the transition will be incremental in nature. Allowing new capabilities and skills to be developed at a pace which is realistic whilst enabling the areas in WPD most likely to benefit to be targeted first.

DSO Transition Programme

The guiding principles