

Stay safe this summer

Prepare early for the summer, storm and bushfire season by following this checklist to help your family and property stay safe during this time.

Fallen or sagging powerlines are dangerous – so stay clear, advise others and alert your local emergency service provider and energy network.

Prepare an emergency plan and kit, including a battery powered radio for emergency services information. There is good advice available from your **local emergency service provider**. In the event of an emergency event, please dial 000 for immediate emergency assistance.



MANAGING EXTREME HEAT EVENTS

Extreme hot weather can impact your health and well-being. You should take the following precautions during extreme heat events.

- » Drink plenty of fluids but avoid alcohol and caffeine.
- » Keep homes cool by closing blinds and curtains during the day and making good use of fans or air conditioners (which are on the cool setting).
- » Limit outdoor activities to mornings and evenings.
- » When outdoors wear a broad brimmed hat, sunglasses and sunscreen.
- » Ensure babies and young children stay out of the sun and give babies extra fluids, dress them lightly and keep them where it's cool.
- » Make regular contact with elderly relatives, friends and neighbours in case they need assistance.
- » Never leave children or pets unattended in the car.
- » Make use of air conditioned public facilities such as shopping centres, cinemas and libraries.
- » Be aware of the symptoms of heat stress and if they develop take cool baths or showers and use cool packs or wet towels to cool down.
- » Consider the safety of your pets and animals. Ensure they have adequate shade and water.

If you are feeling unwell, contact your local GP or contact **Healthdirect Australia** on 1800 022 222. For immediate medical attention call 000 and request an ambulance.

Your electricity network

If you experience a fault on the electricity network, whether you believe it poses a danger or not, call your local electricity network.

AUSTRALIAN CAPITAL TERRITORY

Evoenergy

www.evoenergy.com.au

[@Evoenergy](https://twitter.com/Evoenergy) 📞 131 093

NEW SOUTH WALES

Ausgrid

www.ausgrid.com.au

[@Ausgrid](https://twitter.com/Ausgrid) 📞 131 388

Essential Energy

www.essentialenergy.com.au

[@essentialenergy](https://twitter.com/essentialenergy) 📞 132 080

Endeavour Energy

www.endeavourenergy.com.au

[@endeavourenergy](https://twitter.com/endeavourenergy) 📞 131 003

Transgrid

www.transgrid.com.au

[@TransGrid](https://twitter.com/TransGrid) 📞 1800 027 253

NORTHERN TERRITORY

Power and Water

www.powerwater.com.au

[@PowerWaterCorp](https://twitter.com/PowerWaterCorp) 📞 1800 245 090

QUEENSLAND

Energex

www.energex.com.au

[@Energex](https://twitter.com/Energex) 📞 131 962

Ergon Energy

www.ergon.com.au

[@ErgonEnergy](https://twitter.com/ErgonEnergy) 📞 132 296

Powerlink QLD

www.powerlink.com.au

[@powerlinkqld](https://twitter.com/powerlinkqld) 📞 1800 353 031

SOUTH AUSTRALIA

SA Power Networks

www.sapowernetworks.com.au

[@SAPowerNetworks](https://twitter.com/SAPowerNetworks) 📞 131 366

ElectraNet

www.electranet.com.au

📞 1800 243 853

TASMANIA

TasNetworks

www.tasnetworks.com.au

[@TasNetworks](https://twitter.com/TasNetworks) 📞 132 004

VICTORIA

Citipower

www.citipower.com.au

[@CitiPower](https://twitter.com/CitiPower) 📞 131 280

Powercor

www.powercor.com.au

[@PowercorAust](https://twitter.com/PowercorAust) 📞 132 412

AusNet Services

www.ausnetservices.com.au

[@AusNetServices](https://twitter.com/AusNetServices) 📞 131 799

United Energy

www.unitedenergy.com.au

[@UnitedEnergyAU](https://twitter.com/UnitedEnergyAU) 📞 132 099

Jemena

www.jemena.com.au

[@JemenaLtd](https://twitter.com/JemenaLtd) 📞 131 626

WESTERN AUSTRALIA

Western Power

www.westernpower.com.au

[@westernpowerwa](https://twitter.com/westernpowerwa) 📞 131 351

Horizon Power

www.horizonpower.com.au

[@HorizonPower_WA](https://twitter.com/HorizonPower_WA) 📞 132 351

How to prepare your home and family in an emergency



For all emergencies

- » Secure loose items such as outdoor furniture and umbrellas, garden debris, garden tools and outdoor toys.
- » Install a surge protector in your home to help protect sensitive electronic equipment.
- » Ensure you have water containers and a BBQ or other gas or coal cooking facilities.
- » Charge laptops and mobile phones so you can check for the latest information.
- » Pack spare clothing, shoes, sturdy gloves and hats.
- » Have a plan for your pets, make sure they are chipped in case they get lost and stock up on food and water.
- » Identify a safe place to evacuate.
- » If you solely rely on tank water, check your portable/back up generator is working and has fuel, or fill up bottles, pots, buckets, baths, etc with water.
- » In case you are without electricity for several days, plan alternative lighting, heating and cooking sources, or seek alternative accommodation.
- » Stock up on tinned food and other items that don't need refrigeration.



For Bushfires

- » Create a fuel free zone by clearing dry or dead vegetation and ground fuels from around your home, sheds and outbuildings. Trees and other vegetation growing too close to powerlines can be a risk. Trees must be trimmed to provide a safe clearance. Do not attempt to trim trees near powerlines yourself. This must only be done by those who are qualified to work around the electricity network. If a tree is close to a powerline, call your local energy network.
- » Store flammable liquids such as gas containers, petrol, diesel fuel and chemicals safely away from the house.
- » Look for the places embers could start fires, including on the roof, under the floor and around windows and doors and take precautionary measures including installing metal gutter guards or ensuring that your gutters are clear of leaf litter and debris.
- » Attach a fire sprinkler system to gutters.
- » Have hoses long enough to reach around your house and a generator in rural areas.



During an emergency

- » If a power interruption occurs, turn off and unplug electrical items.
- » Listen to your local radio station, follow updates from your local energy distributor and emergency service provider on Facebook and Twitter.
- » Use a torch for light if you've lost power and avoid using candles.
- » If the power is off - avoid opening fridges or freezers.



After an emergency - safety first

- » Only attempt to check or restore power if you can do so safely.
- » Never use wet, damp or damaged electrical items.
- » Stay away from fallen powerlines and alert people to any danger. Treat all damaged power lines as live and report it to your local electricity network.
- » Report a loss of supply to your electricity network.